# PAE – Personal Accident & Effects Insurance (where available)

PAE provides medical, hospital\*, death and dismemberment benefits for bodily injury resulting from an accident, and benefits for loss of or damage to certain personal property while in the rented vehicle. Coverage is for the term of the rental agreement and will not exceed a 30-day consecutive period.

## PAE provides the following maximum benefits for accidental bodily injury:

- Accidental death and dismemberment up to \$175,000\*(renter) and \$25,000\*\* accidental death and dismemberment (passenger)
- Accident medical expenses up to \$10,000
- Hospital Accident benefit\*\*\* of \$500 per day up to 30 days

\*\$200,000 in New York; \$50,000 in New Hampshire

\*\*\$200,000 in New York; \$175,000 in CT, IN, KS, MO, MT, VT, VA, WA; \$50,000 in NH. \*\*\*Hospital Accident benefit not available in New York.

For renters in CT, IN, KS, MO, MT, NY, VT, VA, and WA, PAE also includes a Trip Interruption Benefit. It provides up to \$250 for unused travel arrangement expenses, including pre-paid car rental fees, in the event the rental period is interrupted due to sickness, injury, or death of the renter, a traveling companion, or a family member. Terms and benefit details vary by state.

## PAE does not provide coverage for injuries or death resulting from:

Suicide, attempted suicide, or intentionally self-inflicted injury, while sane or insane; mental, nervous, or psychological disorders; being under the influence of drugs or intoxicants, unless prescribed by a Physician; Normal Pregnancy, resulting childbirth and elective abortion; participation as a professional in athletics, participation in organized amateur or interscholastic athletic or sports competition or related practice events; riding or driving in any motor competition; off-road driving, whether as a driver or as a passenger; declared or undeclared war, or any act of war; civil disorder; service in the armed forces of any country; nuclear reaction, radiation, or radioactive contamination; operating or learning to operate any aircraft, as pilot or crew; certain extra-hazardous activities; the Insured's commission of or attempt to commit a felony; elective medical or holistic treatment or procedures; a loss that results from a sickness, disease, or other condition, event or circumstance, that occurs at a time when the Policy is not in effect for the Insured; a diagnosed sickness (if insurance is purchased after such diagnosis) from which no recovery is expected and that only palliative treatment is provided and that carries a prognosis of death within 12 months of the effective date of the applicable coverage under the Policy; sickness, injury or death if insurance is purchased after entering a hospice facility or receiving hospice treatment; detention, confiscation or destruction by customs; a Covered Trip undertaken for the purpose or intent of securing medical treatment; Pre-Existing Conditions; any amount paid or payable under any Worker's Compensation, disability benefit or similar law. Exclusions vary by state. Please see the Certificate of Insurance (or Policy in certain states) for complete plan details, limitations, and exclusions.

PAE also insures against risks of loss or damage to certain personal property of the renter or the renter's traveling companions accompanying them during the Rental period and riding in the vehicle subject to the limits and exclusions described in the policy and in this brochure.

## PAE provides the following coverages on an actual cash value basis for loss to personal property:

- Personal property limit per covered item: \$1,000
- Personal property limit per rented vehicle: \$3,000\*

\*\$2,000 in NY

#### PAE does not cover loss of:

Animals; property used in trade, business or for the production of income; household furniture; musical instruments; brittle or fragile articles; jewelry; sporting equipment if the loss results from the use thereof; boats, motors, motorcycles, motor vehicles, aircraft, and other conveyances (except wheelchairs) or equipment, or parts for such conveyances; artificial limbs or other prosthetic devices, artificial teeth, dental bridges, dentures, dental braces, retainers or other orthodontic devices, hearing aids, any type of eyeglasses, sunglasses or contact lenses; documents or tickets, except for administrative fees required to reissue tickets up to \$250 per ticket; money, checks of any kind, stamps, stocks and bonds, postal or money orders, securities, accounts, bills, deeds, food stamps, or credit cards; property shipped as freight or shipped prior to the end of the Covered Trip; contraband.

Loss or damage caused by: defective materials or craftmanship; normal wear and tear, gradual deterioration, inherent vice; rodents, animals, insects or vermin; electrical current, including electric arcing that damages or destroys electrical devices or appliances; mysterious disappearance; confiscation by airport personnel; loss or damage caused by detention, confiscation or destruction by customs. Loss, theft, or damage must be immediately reported to an Avis official, hotel manager, local police, or other local authority and reasonable steps must be taken to protect personal effects from further damage.

#### Coverages from other sources:

This insurance may provide a duplication of coverages already furnished by a personal insurance policy or some other source of coverage. AD&D and Hospital benefits available under PAI and PAI-Plus will be paid in addition to those received from any other source; Medical benefits are primary and based on actual medical expenses. However, losses covered under any Worker's Compensation, disability benefit or similar law are excluded from coverage.

# PAE Plus – Personal Accident & Effects Insurance PLUS (where available)

PAE provides medical, hospital, death, and dismemberment benefits for bodily injury resulting from an accident, and benefits for loss of or damage to certain personal property while in the rented vehicle. The coverage period will not exceed a 30-day consecutive period.

## PAE plus provides the following maximum benefits for accidental bodily injury:

- Accidental Death and Dismemberment up to \$250,000(renter)\* and \$125,000\*\* accidental death and dismemberment (passenger) for vehicles with a capacity of up to 15 occupants:
- Accident Medical Expenses up to \$15,000
- Hospital Accident benefit\*\*\* of \$500 per day up to 30 days Personal Effects coverage for each item is \$1,000; maximum for all covered items in rental vehicle is \$3,000\*\*\*\*.
- PAE Plus does not provide coverage from injuries or death resulting from the same list of activities and/or terms and conditions set forth herein this brochure for PAE.

- l cash value \*\$50,00
  - \*\*\$250,000 in CT, IN, KS, MO, MT, NY, VT, VA, WA; \$50,000 in NH.
  - \*\*\*Hospital Accident benefit not available in NY
  - \*\*\*\*\$2,000 in NY

For renters in CT, IN, KS, MO, MT, NY, VT, VA, and WA, PAE Plus also includes a Trip Interruption Benefit. It provides up to \$250 for unused travel arrangement expenses, including pre-paid car rental fees, in the event the rental period is interrupted due to sickness, injury, or death of the renter, a traveling companion, or a family member. Terms and benefit details vary by state.

### **Exclusions to PAE and PAE Plus**

Personal effects covered under this policy do not include: Animals;

property used in trade, business or for the production of income; household furniture; musical instruments; brittle or fragile articles; jewelry; sporting equipment if the loss results from the use thereof; boats, motors, motorcycles, motor vehicles, aircraft, and other conveyances (except wheelchairs) or equipment, or parts for such conveyances; artificial limbs or other prosthetic devices, artificial teeth, dental bridges, dentures, dental braces, retainers or other orthodontic devices, hearing aids, any type of eyeglasses, sunglasses or contact lenses; documents or tickets, except for administrative fees required to reissue tickets up to \$250 per ticket; money, checks of any kind, stamps, stocks and bonds, postal or money orders, securities, accounts, bills, deeds, food stamps, or credit cards; property shipped as freight or shipped prior to the end of the Covered Trip; contraband.

The policy also does not cover loss or damage caused by defective materials or craftmanship; normal wear and tear, gradual deterioration, inherent vice; rodents, animals, insects or vermin; electrical current, including electric arcing that damages or destroys electrical devices or appliances; mysterious disappearance; confiscation by airport personnel; loss or damage caused by detention, confiscation or destruction by customs. Loss, theft, or damage must be immediately reported to an Avis official, hotel manager, local police, or other local authority and reasonable steps must be taken to protect personal effects from further damage.

#### **Exclusions to the PAE Plus**

The plans do not provide coverage for injuries or death due to suicide, attempted suicide, or intentionally self-inflicted injury, while sane or insane; mental, nervous, or psychological disorders; being under the influence of drugs or intoxicants, unless prescribed by a Physician; Normal Pregnancy, resulting childbirth and elective abortion; participation as a professional in athletics, participation in organized amateur or interscholastic athletic or sports competition or related practice events; riding or driving in any motor competition; off-road driving, whether as a driver or as a passenger; declared or undeclared war, or any act of war; civil disorder; service in the armed forces of any country; nuclear reaction, radiation, or radioactive contamination; operating or learning to operate any aircraft, as pilot or crew; certain extra-hazardous activities; the Insured's commission of or attempt to commit a felony; elective medical or holistic treatment or procedures; a loss that results from a sickness, disease, or other condition, event or circumstance, that occurs at a time when the Policy is not in effect for the Insured; a diagnosed sickness (if insurance is purchased after such diagnosis) from which no recovery is expected and that only palliative treatment is provided and that carries a prognosis of death within 12 months of the effective date of the applicable coverage under the Policy; sickness, injury or death if insurance is purchased after entering a hospice facility or receiving hospice treatment; detention, confiscation or destruction by customs; a Covered Trip undertaken for the purpose or intent of securing medical treatment; Pre-Existing Conditions; any amount paid or payable under any Worker's Compensation, disability benefit or similar law.

Exclusions vary by state. Please see the Certificate of Insurance (or Policy in certain states) for complete plan details, limitations, and exclusions.

## **State License Information**

California — California Rental Car Agent's License # 0E37065. California Department of Insurance toll-free consumer hotline number is 1-800-927-4357.

 ${\it Kentucky}-{\it The}$  insurer listed below is authorized to transact business in the State of Kentucky.

**New York** — The renter may cancel the insurance at any time and any unearned premium will be refunded in accordance with applicable law

**South Carolina** — Dispute Resolution Notice: Disputes involving insurance must first be handled with the rental car company and the insurers. If the dispute cannot be resolved, the renter may contact the South Carolina DOI Consumer Affairs Division at 1-800-768-3467. For all others, call 803-737-6160.

**Washington** — Department of Insurance Hotline in WA is 1-800-562-6900.

For more information and reservations, contact your travel consultant, visit **budget.com** or call toll-free at **1-800-527-0700**.



This brochure is a summary of LDW, PAE, ESP and SLI and does not revise or amend the applicable policies. The specific terms, conditions and exclusions thereof are subject to all provisions. limitations and exclusions contained in the policies issued.

PAE, PAE-Plus and ESP are underwritten by Zurich American Insurance Company, 1299 Zurich Way, Schaumburg, IL 60196, 1-800-987-3373. Specific terms, conditions and exclusions may be different where required by state law. Details are available in the Certificate of Insurance (or Policy in certain states) on file with Budget.

SLI is underwritten by ACE American Insurance Company, one of the U.S.-based subsidiaries of ACE Limited (NYSE: ACE). "ACE" and the ACE logo are service marks of the ACE Group, which is comprised of ACE Limited and its subsidiaries.

This brochure is not intended to provide a complete description of each policy's terms, conditions and exclusions For additional details, we invite you to examine a copy of each policy, which is available for your inspection upon request at the Budget location at which you are renting. The policies automatically conform to the provisions and/or requirements of any state law.

Customer may cancel the insurance at any time and any unused premium will be refunded in accordance with applicable law.

THE PURCHASES OF LDW, PAE, ESP OR SLI ARE NOT REQUIRED IN ORDER TO RENT A BUDGET VEHICLE. This insurance does not apply to the extent that trade or economic sanctions or other laws or regulations prohibit us from providing insurance.

Budget employees, agents or endorsees are not qualified to evaluate the adequacy of the renter's existing coverage.

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# PROTECTION PLANS

Rest easy when you sign up for a Budget Protection Plan.



# **SLI — Supplemental Liability Insurance**

## What is Supplemental Liability Insurance (SLI)?

Budget has Supplemental Liability Insurance (SLI) available at participating U.S. locations. SLI is a special optional service offered by Budget when you rent a Budget car. It's an "Excess Automobile Liability Insurance Policy" that provides additional liability insurance, within specified limits, above the limits provided in the Budget Rental Agreement. SLI insures you, and any authorized driver as defined in the Budget Rental Agreement, against claims made by third parties against you, the customer, for bodily injury/death and property damage caused by the use or operation of a Budget rental vehicle as permitted in the Budget Rental Agreement. SLI is a separate insurance policy issued to Budget by ACE American Insurance Company. It is made available to you as the customer when renting a Budget vehicle if you elect to accept SLI for an additional daily charge as shown on the Budget Rental Agreement.

### What are the coverage limits provided by SLI?

The SLI coverage limits equal the difference between the SLI maximum \$2,000,000 combined single limit (or \$1,000,000 combined single limit in the following jurisdictions: Alabama, Alaska, Georgia, North Carolina, North Dakota, Puerto Rico, South Dakota, Vermont, the Virgin Islands, and Washington) and the liability protection limits provided under the Budget Rental Agreement. Note that in all states we only offer \$1,000,000 combined single limit on 10, 12, and 15 passenger vans.

## When and where does SLI coverage apply?

You and authorized operators are covered while driving your Budget rental vehicle within the United States and Canada, but only if the vehicle is rented and returned in the United States.

Coverage does not apply in Mexico.

## How does SLI affect the application of your automobile or umbrella insurance policy?

Your personal insurance policy providing coverage on an owned automobile, or other personal policy, may provide additional coverage, and to that extent, SLI may provide a duplication of coverage. Whether, at what point and to what extent your own policies apply can only be determined by checking the terms of the policies themselves as these terms frequently vary. However, the protection afforded by SLI (if SLI is accepted), like the Budget Rental Agreement limits of protection, is primary to your own policies. This means that before your own policies would apply to pay a claim, the \$2,000,000 protection (or \$1,000,000 protection in the following jurisdictions: Alabama, Alaska, Georgia, North Carolina, North Dakota, Puerto Rico, South Dakota, Vermont, the Virgin Islands, and Washington) afforded by the combination SLI and the Budget Rental Agreement limits would have to be exhausted.

## What exclusions apply to SLI?

All exclusions, terms and conditions are stated in the policy; it is important that you read the policy carefully. The following highlights some of the exclusions that would preclude coverage:

- if you or authorized operators use, or permit the use of your Budget rental vehicle in a manner that violates the Budget Rental Agreement;
- if you obtain your Budget rental vehicle by fraud or misrepresentation:
- to the extent permitted by law, to bodily injury or property damage to any Insured or authorized drivers or any person who is related to any Insured by blood, marriage or adoption and residing in the same household;
- "Uninsured Motorist"/"Underinsured Motorist" are not provided by the policy except in states where mandated by law up to a maximum amount of \$100,000 or in such other amount as mandated by state law;
- "No Fault" and other supplemental or optional coverages are not provided by the policy;
- punitive or exemplary damages to extent permitted by law.

## Are there any special restrictions on the purchase of SLI?

In Florida, SLI may not be purchased where the Budget Rental Agreement is for more than 30 days, coverage may not be provided for more than 30 consecutive days and if the Budget Rental Agreement is extended beyond 30 days, the coverage may be extended for one time only, for a period not to exceed 30 days. In New York, SLI may not be purchased where the rental period exceeds 30 consecutive days.



## LDW — Loss Damage Waiver

#### Better than insurance:

Even for renters with insurance, the Loss Damage Waiver (LDW) may be a wise choice.

When renting a vehicle, you are generally responsible for all loss of and damage to the rented vehicle, regardless of fault, subject to all applicable state and local laws.

## LDW is not insurance. It is a waiver by Budget of all or part of your financial responsibilities for:

- All loss of and damage to the rented vehicle —which could be as high as its full replacement value, if the vehicle is "totaled";
- Loss of use revenue lost to Budget due to the inability to rent the vehicle while being repaired; and
- Administrative expenses relating to the vehicle.

You can avoid or limit this responsibility by purchasing LDW where available at participating locations, subject to all applicable state and local laws.

Simply stated, when you purchase LDW, Budget will pick up the tab for these costs. Your own insurance company won't even have to be contacted. Your ability to purchase LDW is, however, subject to all applicable state and local laws. All LDW availability and terms vary by state. For terms that apply to your rental, check the front page notice and paragraphs 7, 8 and 9 of your Rental Agreement. Additional information may also be contained in brochures, notices or on signs at the rental counter.

Texas law requires us to make certain disclosures to renters in connection with this offer or the sale of a rental car damage waiver. Due to recent changes in this law, your personal automobile policy may or may not provide coverage for your legal liability in connection with the loss of or damage to a rental vehicle or may otherwise exclude or restrict such coverages.

## ESP — Emergency Sickness Protection

ESP is available only to non-US resident renters. It provides certain medical benefits for some sicknesses that occur during rental periods of thirty days or less.

ESP also covers the renter's non-US resident passenger traveling companions accompanying them during the Rental Period. In the event of a claim by a person other than the renter, written proof (such as travel itineraries prepared by a travel agent) must be provided to document that the person was a member of the renter's traveling party.

# ESP provides a total maximum of \$10,000\* for Physician-ordered medical services\*\* for a covered sickness, including:

- medical or surgical treatment;
- hospital services, supplies, X-ray and laboratory fees;
- local ambulance;
- visits to a physician's office; and
- dental expenses including dental X-rays.

\* Benefit maximum is \$15,000 in KS, MO, WA For renters in CT, IN, KS, MO, MT, NY, VT, VA, and WA, ESP also includes a Trip Interruption Benefit. It provides up to \$250 for unused travel arrangement expenses, including pre-paid car rental fees, in the event the rental period is interrupted due to

sickness, injury, or death of the renter, a traveling companion, or a family member.

Terms and benefit details vary by state.

\*\* There is a \$100 deductible per covered sickness.

#### Exclusions

The plan does not provide coverage for loss due to suicide, attempted suicide, or intentionally self-inflicted injury, while sane or insane; mental, nervous, or psychological disorders; being under the influence of drugs or intoxicants, unless prescribed by a Physician; Normal Pregnancy, resulting childbirth and elective abortion; participation as a professional in athletics, participation in organized amateur or interscholastic athletic or sports competition or related practice events; riding or driving in any motor competition; off-road driving, whether as a driver or as a passenger; declared or undeclared war, or any act of war; civil disorder; service in the armed forces of any country; nuclear reaction, radiation, or radioactive contamination; operating or learning to operate any aircraft, as pilot or crew; certain extra-hazardous activities; the Insured's commission of or attempt to commit a felony; elective medical or holistic treatment or procedures; a loss that results from a sickness, disease, or other condition, event or circumstance, that occurs at a time when the Policy is not in effect for the Insured; a diagnosed sickness (if insurance is purchased after such diagnosis) from which no recovery is expected and that only palliative treatment is provided and that carries a prognosis of death within 12 months of the effective date of the applicable coverage under the Policy; sickness, injury or death if insurance is purchased after entering a hospice facility or receiving hospice treatment; detention, confiscation or destruction by customs; a Covered Trip undertaken for the purpose or intent of securing medical treatment; Pre-Existing Conditions; any amount paid or payable under any Worker's Compensation, disability benefit or similar law. Exclusions vary by state. Please see the Certificate of Insurance (or Policy in certain states) for complete plan details, limitations, and exclusions.

## How to obtain PAI, PAI-Plus, PEP, ESP, ALI

To accept protection under any of the optional insurance products described in this brochure, you must pay the additional daily charge as shown on the Rental Agreement for each full or partial rental day by initialing your acceptance of the protection on your Avis Rental Agreement.

#### **Period of Coverage**

Coverage begins on the later of (1) the date the renter signs the Rental Agreement and pays the required premium or (2) the time the renter picks up the car. Coverage terminates on the earlier of (1) the date the rental period ends or (2) the date the renter violates the Rental Agreement or converts the rental vehicle. The renter shall be deemed to have converted the rental vehicle whenever the rental vehicle is not returned to the rental agency by the scheduled return date or extended return date. The customer may cancel the insurance at any time and the unearned premium will be returned in accordance with applicable law.

## How to report a claim

In the event of a covered incident that could result in a claim, you must complete an accident report and deliver it to the Avis rental location. In order to make a claim or give notice of a claim, send written notice to:

#### For PAE, PAE-Plus, and ESP:

Health Special Risk Inc. 4100 Medical Parkway Carrollton, TX 75007 Attn: Claims Department 1-800-328-1114, Option 1

#### For SLI:

Budget Rent A Car System, INC. Attn: Claims 300 Centre Point Drive Virginia Beach, VA 23462 1-866-446-8376



